

**Exam Number/Code:**C2010-508

**Exam Name:** IBM Endpoint Manager  
V9.0 Fundamentals

**Version:** Demo

QUESTION:1

An operator has a number of systems that report to the same relay that are no longer reporting to the IBM Endpoint Manager server. Which service should be checked on the relay to ensure that the relay is running?

- A. BESClient
- B. BES Relay
- C. BES Gather
- D. BES Root Server

Answer: A

Reference:<https://www.ibm.com/developerworks/community/wikis/home?lang=ru#!/wiki/Tivoli%20Endpoint%20Manager/page/BigFix%20Monitoring>

QUESTION:2

When adding a Fixlet or task to a baseline, which option is used automatically as the action?

- A. Action 1
- B. Quick Action
- C. Default Action
- D. No action is used automatically.

Answer: C

Explanation:

Both Fixlets and Tasks might have a Default Action, allowing you to simply click from the list to deploy it. They can both be grouped into Baselines, allowing higher levels of automation. If you create a Baseline of Fixlets or Tasks which all contain default Actions, you can turn the tedious chores of maintaining a corporate policy or common operating environment into a single-click operation.

Reference:[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc\\_8.2%2FPlatform%2FConsole%2Fc\\_introducing\\_fixlets\\_and\\_tasks.html](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc_8.2%2FPlatform%2FConsole%2Fc_introducing_fixlets_and_tasks.html)

QUESTION:3

While testing some custom content a user wants to restart the client on their Windows system to force the client to sync up. Which service should they restart?

- A. BES Client
- B. BES Agent

- C. BES Plug-in
- D. BES Endpoint

Answer: B

#### QUESTION:4

A user has 10 new Windows server computers that she wants to add to the existing Windows servers manual computer group. How can she add the new servers to this group?

- A. Tools > Add Computers to Manual Computer Group
- B. select all of the new Windows Server computers, right-click, and select View as Group
- C. view the Windows Servers computer group and click the button Add Computers to Group
- D. select all of the new Windows Server computers, right-click, and select Add To Manual Group

Answer: D

Reference:[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc\\_8.2/Tivoli\\_Endpoint\\_Manager\\_Console\\_Operators\\_Guide.pdf](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_Console_Operators_Guide.pdf)(page 79)

#### QUESTION:5

What does an earlier deployed action with a current state of Open indicate?

- A. The action has been opened by the client running on the target endpoints.
- B. The action is still running on relevant machines. It remains open until the completion state is 100%.
- C. The action is currently being edited by another operator and will remain open until the action has been saved.
- D. The action is active and will run on any endpoint that is relevant. It remains open until its expiration date elapses, or an operator stops it.

Answer: A

#### QUESTION:6

A simple script requires a one-time deployment against an operator's managed endpoints. Without creating a Fixlet or task, how would the operator take action in the IBM Endpoint Manager console?

- A. click Tools > Single Action
- B. click Tools > Take Custom Action
- C. double-click an action taken previously and edit the Action Script
- D. right-click on the computers being targeted and select Take Action

Answer: B

Reference:<https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/Tivoli%20Endpoint%20Manager/page/BigFix%20Actions>

#### QUESTION:7

A software installation task has been developed which requires the target endpoint to be restarted upon action completion. The administrator is required to notify the end users of the pending reboot and provide the opportunity to delay the reboot for four hours. Which Take Action tab accomplishes this?

- A. Offer
- B. Execution
- C. Messages
- D. Post Action

Answer: A

Reference:[http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc\\_8.2/Tivoli\\_Endpoint\\_Manager\\_Console\\_Operators\\_Guide.pdf\(page 115\)](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/topic/com.ibm.tem.doc_8.2/Tivoli_Endpoint_Manager_Console_Operators_Guide.pdf(page%20115))

#### QUESTION:8

What is an action state for a Fixlet and not a task?

- A. Fixed
- B. Waiting
- C. Not Relevant
- D. Pending Download

Answer: A

#### QUESTION:9

An administrator is required to Take Action from a custom Fixlet which is not showing any relevant machines. After inspecting the Fixlet the administrator has discovered that the group of endpoints that he manages were excluded in the Fixlet relevance statement. What can be done to bypass this?

- A. Take Action Execution tab. select ...ignore action relevance and force execution.
- B. Take Action Target tab. click on Enter Device Names, and type in the names of the target endpoints.
- C. Take Action Target tab. click on Dynamically Target by Property, choose Computer Groups, and select the group under management.
- D. Take Action Applicability tab, select ...the following relevance clause evaluates true, and alter the existing relevance to include the group of managed machines.

Answer: D

#### QUESTION:10

Which two statements best describes a retrieved property in IBM Endpoint Manager?

- A. A valid property must contain string results.
- B. A property consists of a definition and a result.
- C. A property must reside in a non-master operator site.
- D. A valid property must contain four or more different data formats at the same time.
- E. A property is a system or configuration attribute reported by the client to the server.

Answer: A,E

Reference:<https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/Tivoli%20Endpoint%20Manager/page/Property%20%26%20Relevance%20Examples>

#### QUESTION:11

A single endpoint is returning <error> for an analysis property. 425 other endpoints returned a numeric result for the same analysis property. The computer returning <error> for this property is returning meaningful results for other analyses. What may be the cause of the error result on one computer?

- A. The endpoint is offline and shows as gray in the console.
- B. The relevance did not have an error handling mechanism for the computer.
- C. The endpoint has not received the analysis content and has not yet returned a result.
- D. The endpoint returned a result of 0 which could not be interpreted by the IBM Endpoint Manager server.

Answer: A

#### QUESTION:12

When does a Fixlet become applicable to a computer?

- A. When all relevance statements for the Fixlet are true.
- B. When all relevance statements for the Fixlet are false.
- C. When at least one relevance statement for the Fixlet is true.
- D. When the computer is subscribed to the site that contains the Fixlet.

Answer: C